

STATE HEARINGS DIVISION

Department of Social Services

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NORTHERN VALLEY OFFICE		MS-9-17-44
Main Phone		651-0927
Toll Free		1-866-538-2431
FAX		651-2737
Hearing Queue		651-5494
Email Address	SHDCentralSupport@DSS.CA.GOV	
Juliet McCaulay, PJ		651-5390
Karlen Harmison, PJ		651-5390
Michael LeLouis, PJ		651-5390
ALJ E-mail Address	SHDPALJ@DSS.CA.GOV	
Doris Bowers, SSM II, Bureau Chief		651-0896
Kimberly Butler (SSM I)		653-1915
Christina Malek	<i>Hearing Queue</i>	651-3487
Damarrus Grant		651-7933
Joshua Johnson		654-0866
Judy Woolensack		653-1851
Kathleen Blevins		651-5370
Kelley Sharke		651-7941
Nancy Giffin		661-3815
Renee Pryor		651-2813
Suzanne Ansell		651-7285
SCOPE UNIT		MS 9-17-36
Main Number		651-8889
Toll Free		1-855-266-1157
SCOPE FAX		651-2727
Email Address	ScopeOfBenefits@DSS.CA.GOV	
Kimberly Butler (SSM I)		653-1915
Cindy Tuttle		653-1858
Deidre Williams		651-7932
Jeremey McClain		651-5383
Karen Pacol		651-5372
Kathleen Isvak		651-5387
Kellee Crill		651-1095
Salvador Garcia		651-3451
NORTHERN REGIONAL OPERATIONS		
Melissa Tostado (SSM I)		651-8272
Angelo Rios		651-5391
Carriene Seabron	<i>Performance Measures</i>	651-7087
Christopher St. Mary		661-3554
Dina White	<i>Scheduling</i>	651-5384
Keli Rutherford	<i>Transcriptionist</i>	651-2799
Robert Appel	<i>Receptionist</i>	651-5388
Rocio Olguin	<i>Interp. Schedul, DPCO</i>	651-7358
Taniesha Taylor	<i>File Room</i>	651-7924
RESOURCE FAMILY APPROVALS (RFA)		
Main Number		651-0927
Toll Free		1-866-538-2431
RFA FAX		657-3126
Email Address	SHDRFA@DSS.CA.GOV	
Melissa Tostado (SSM I)		651-8272
Felicia Carrillo		654-0994
Kelly Fisher		651-2814
Lindsay Gangler		651-7374
Rosendo Garcia		651-5359

CUSTOMER SERVICE		MS 9-17-37
Main Number		653-3836
Leslie Redfern (SSM II)		661-3578
Pranesh Chand (SSM I)		661-3580
Toll-Free		1-800-743-8525
FAX	(Main) 651-2789 (Secondary) 651-5210	
Email Address	SHDCSU@dss.ca.gov	
ADMINISTRATIVE SERVICES		MS 9-6-36
Desi Gonzales (SSM I) Specialist		661-3804
Ginger Stegeman (SSM I)		661-3803
Becky Lawrence	<i>Penalties</i>	651-5381
Karen Norris	<i>Rehearings</i>	651-5373
Malikka Roger	<i>Training Bureau</i>	651-0914
Robbie Chapman	<i>Rehearings</i>	651-5368
Chita Fe Benito	<i>Improper Claimant</i>	651-5379
	<i>Webmaster Password Reset</i>	
Marlene Kain	<i>IPV-Disqualification Hearings</i>	651-5375
JayVier Lewis	<i>Contracts</i>	651-7357
Rehearings Email Address	SHDREHEARINGS@DSS.CA.GOV	
Rehearings FAX		651-5400
REGIONAL OFFICES		
NORTHERN COASTAL REGIONAL OFFICE		MS 28-02
Main Number		510-622-4000
Toll Free		1-866-525-2211
FAX		510-622-4004
Kimberly Butler (SSM I)		653-1915
Karlen Harmison, Michael Lelouis, Juliet McCaula		651-1400
LOS ANGELES REGIONAL OFFICE		MS 28-01
Main Number		213-833-2200
Toll Free		1-866-708-0792
FAX		213-833-2231
Mike Ceja (SSM I)		213-833-2207
Dora Luna, Ron Mendoza - PJs		213-833-2208
Email Address:	SHDLAROPJ@DSS.CA.GOV	
SAN DIEGO REGIONAL OFFICE		MS 28-03
Main Number		760-510-4999
Toll Free		1-866-388-4427
FAX		760-510-4998
Mike Ceja (SSM I)		213-833-2207
Anthony Gurrola, PJ		760-510-4999
Telecommunication		
Phone/Video Issues Email:	SHDTelevideo@dss.ca.gov	
SFT Issues Email:	SHDSFT@dss.ca.gov	
APPEALS CASE MANAGEMENT SYSTEM		MS 9-16-64
Leslie Redfern (SSM II)		661-3578
Brendon Barnett (SSM I)		657-1074
Scott Brown		657-1070
INFORMATION SYSTEMS DIVISION SERVICE DESK (ISD)		
HELP DESK:	ISDServicedesk@dss.ca.gov	
		651-5333
Global Interpreting Dept. ID SHD 100		1-855-254-5023
Security Office		657-1777
Public Inquiry & Response (PIAR) Unit		
PIAR Toll Free		1-800-952-5253
PIAR Phone Number		651-8848
PIAR FAX		651-8866

STATE HEARINGS DIVISION

ACA INTERNAL ROSTER

STATE HEARINGS ADMINISTRATION	MS 8-16-50
Manuel Romero, Chief ALJ	657-3550
Eugene Townsend (Exec. Asst.)	657-2331
FAX	651-6258
Affordable Care Act Bureau	9/6/1997
Main Phone	916-653-1882
Toll Free	1-855-795-0634
FAX	651-2789
E-mail Address	SHDACABUREAU@DSS.CA.GOV
Decision E-mail Address	SHDACADDECISIONS@DSS.CA.GOV
Presiding Administrative Law Judges (PALJ)	
ACAB PALJ Shared Phone Line	916-651-5029
Charles DeCuir, PJ	651-5026
Gerry Agerbek, PJ	651-5021
CUSTOMER SERVICE	
Main Phone	653-3836
Toll-Free	1-800-743-8525
FAX	(Main) 651-2789 (Secondary) 651-5210
Email Address	SHDCSU@DSS.CA.GOV
Leslie Redfearn (SSM II)	661-3578
Pranesh Chand (SSM I)	661-3580
Aisha Hamilton	661-3567
Francis Lopez <i>(Spanish)</i>	661-3542
Jessica Jones	661-3562
John Myers	661-3544
Laura Melanson	661-3546
Melady Looper	661-3548
Nicko Chaney	661-3550
Niesha Harris	661-3805
Norma Urias <i>(Spanish)</i>	661-3552
Ricki Jacobs	661-3809
Sangeeta Singh	653-1919
Anneliese Macnish	651-3556
Ashanti Carter	653-1891
Cyrus Najarzadeh	653-1841
Danielle Bulmer	661-3807
Danny Davis	651-7923

CUSTOMER SERVICE Continued...	
James P Day	651-7645
Jamie Placencia	661-3573
Jason Cooper	651-5389
Kelly Quilacio	661-3564
Kelylo Pouncy	653-1901
Lisa Hernandez	661-3819
Mark Levingston	651-7921
Nilesh Sharma	651-3933
Norma Alvarado	661-3817
Rhonda Reed	651-7925
Sheema Shahrashoob	661-3566
Shobna Prasad	661-3571
Vanessa Berrones	661-3813
ANALYST TEAM	
Christina Fong	661-3579
Danielle Shrosphire	651-0396
Gayle Walker	661-3576
Marisa Cruz	651-5348
Melissa Fernandez	653-6444
Rainbow Wong	651-3575
Robyn Valencia	651-5377
Rehearings Email:	SHDREHEARINGS@DSS.CA.GOV
Rehearings FAX:	916-651-5400
INFORMATION SYSTEMS DIVISION SERVICE DESK (ISD)	
HELP DESK:	ISDSERVICE@DSS.CA.GOV
651-5333	
Telecommunication	
Phone/Video Issues Email:	SHDTELEVIDEO@dss.ca.gov
SFT Issues Email:	SHDSFT@dss.ca.gov
Global Interpreting Dept. ID SHD 100	1-855-254-5023
Security Office	657-1777
Public Inquiry & Response (PIAR) Unit	
PIAR Toll Free	1-800-952-5253
PIAR Phone Number	651-8848
PIAR FAX	651-8866

LOS ANGELES REGIONAL OFFICE	
STATE HEARINGS DIVISION	
INTERNAL ROSTER	
STATE HEARINGS ADMINISTRATION	MS 8-16-50
Manuel Romero, Chief ALJ	916-657-3550
Eugene Townsend (Exec. Asst.)	916-657-2331
FAX	916-651-6258
Los Angeles Regional Office	MS 28-01
Main Phone	213-833-2200
Toll Free	1-866-708-0792
QUEUE DESK NUMBER	213-488-6440
FAX NUMBER	213-833-2231
FAX NUMBER	213-833-2230
E-mail Address	
Dora Luna, Ron Mendoza - PJs	213-833-2200
ALJ E-mail Address	SHDLAROPJ@DSS.CA.GOV
Doris Bowers, SSM II, Bureau Chief	916-651-0896
Mike Ceja (SSM I)	213-833-2207
Joyce Harris	213-833-2223
Jynne Ross	213-833-2227
Tina Hernandez	213-488-6440
Kristina Cooper, Office Services Supervisor II	213- 833-2281
Antonia Rutigliano	213-833-2204
Enedina Saldana	213-833-2210
Evangeline Siongco	213-833-2280
Kathleen McGaha	213-833-2282
Maria Pinedo	213-488-6441
Sheryl C. Boykin	213-833-2217
REGIONAL OFFICES	
NORTHERN VALLEY OFFICE	MS-9-17-44
Main Phone	916-651-0927
Toll Free	1-866-538-2431
FAX	916-651-2737
Hearing Que	916-651-5494
Email Address:	SHDCentral Support@DSS.CA.GOV
Rehearings Email:	SHDREHEARINGS@DSS.CA.GOV
Karlen Harmison, Michael Lelouis	916-651-1400
Juliet Macaulay, PJs	
NORTHERN COASTAL R/O	MS 28-02
Main Number	510-622-4000
Toll Free	1-866-525-2211
FAX	510-622-4004
Karlen Harmison, Michael Lelouis	916-651-1400
Juliet Macaulay, PJs	
SAN DIEGO REGIONAL OFFICE	MS-28-03
Main Number	760-510-4999
Toll Free	866-388-4427
FAX	760-510-4998
Mike Ceja (SSM I)	213-833-2207
Anthony Gurrola, PJ	760-510-4999
Global Interpreting Dept. ID SHD 100	1-855-254-5023
Public Inquiry & Response (PIAR) Unit	
PIAR Toll Free	1-800-952-5253
PIAR Phone number	916-651-8848
PIAR Fax Number	916-651-8866

SAN DIEGO REGIONAL OFFICE

STATE HEARINGS DIVISION

INTERNAL ROSTER

STATE HEARINGS ADMINISTRATION	MS 8-16-50
Manuel Romero, Chief ALJ	916-657-3550
Eugene Townsend (Exec. Asst.)	916-657-2331
FAX	916-651-6258
San Diego Regional Office	MS 28-03
Main Phone	760-510-4999
Toll Free	1-866-388-4427
FAX	760-510-4998
TDD Number	760-510-4910
E-mail Address	SHDSDRO@dss.ca.gov
Anthony Gurrola, PJ	760-510-4999
ALJ E-mail Address	SHDSDRO@dss.ca.gov
Doris Bowers, SSM II, Bureau Chief	916-651-0896
Mike Ceja (SSM I)	213-833-2207
Candace Berry	760-510-4911
Elaine Moore	760-510-4996
Lucille Heath	760-510-4995
Marbelia Herrera	760-510-4993
Sarah Longoria RA	760-510-4999
REGIONAL OFFICES	
NORTHERN VALLEY OFFICE	MS-9-17-44
Main Phone	916-651-0927
Toll Free	1-866-538-2431
FAX	916-651-2737
Hearing Que	916-651-5494
Email Address:	SHDCentral Support@DSS.CA.GOV
Rehearing Email	SHDREHEARINGS@DSS.CA.GOV
Karlen Harmison, Michael Lelouis	916-651-1400
Juliet Macaulay, PJs	
NORTHERN COASTAL R/O	MS 28-02
Main Number	510-622-4000
Toll Free	1-866-525-2211
FAX	510-622-4004
Karlen Harmison, Michael Lelouis	916-651-1400
Juliet Macaulay, PJs	
LOS ANGELES REGIONAL OFFICE	MS 28-01
Main Number	213-833-2200
Toll Free	1-866-708-0792
FAX	213-833-2231
Mike Ceja (SSM I)	213-833-2207
Dora Luna, Ron Mendoza, PJs	213-833-2208
Global Interpreting Dept. ID SHD 100	1-855-254-5023
Public Inquiry & Response (PIAR) Unit	
PIAR Toll Free	1-800-952-5253
PIAR Phone number	916-651-8848
PIAR Fax Number	916-651-8866

State Hearings Division Alphabetical ALJ Listing

732	Adeniji, Kristin	B
512	Adler, Steven	S
703	Admin. Dismiss	
767	Aganon, Roland	A
610	Agerbek, Antonia	N
607	Agerbek, Gerry	A
453	Alanis, Jack	L
734	Alencastre, Stan	A
719	Andersen, R Lee	A
735	Aramburo, Eleazar	A
717	Ball, Jeffrey	N
441*	Bañuelos, José	B
761	Barnes, Wallace	A
736	Battersby, Christopher	A
506	Beall, James	S
737	Beardsley, Nancy	A
617	Benton, Kathleen	T
749	Berger, Jodie	A
420*	Bernstein, Barry	T
750	Bjork, Karin	A
270	Boyd, Margaret	A
276	Bresticker, Albert	T
308	Buccat, Betty	B
296*	Bupara, Patrick	N
609	Burke, Patrick	R
200*	Carlson, Lonnie	T
271	Carroll, Andrew	L
729	Carver, Melanie	N
100	Castello, John	S
472	Chambers, Onauko	L
508	Clark, Frederick	S
295	Clopine, Lora	N
704	Clopine, Richard	N
752	Cochrane, Michael	A
738	Connors, Patricia Lee	A
710	Cooney, Patrick	S
300*	Coony, Patrick	S
299	Dahlstedt, Brian	R
471	Daza, Sandra	L
290	DeCuir, Charles	A
517	Dorr, Justin	S
509	Eastham, Gilford	S
728	Evans, Leslie	R
623	Feutz, James	N
765	Fruchtenicht, Karen	A

702	Fully Favorable	
502	Gurrola, Anthony	S
619	Halko, Lisa	N
283	Hammond, Mark	N
279	Harmison, Karlen	N
450	Harper, Carol	N
515	Hilles, Susanne	S
739	Holmes, Jack	A
460	Honarvar-Rule, Hermine	R
467	Huang, Jonathan	L
294	Hulse, Kenneth	N
627	Hunt, Caroline	N
723	Hunter, Alvin	A
612	Huston, Debra	N
711	James, Leslie	S
747	Jamison, Linda	B
606	Johanson, Julise	N
297	Kanz, Michael	N
317	Kaplan, Gloria	A
758	Kaviani, Mariam	R
518	Kim, Sarah	S
615	Korson, Laura	R
740	Kruse, Robert	A
618	Leavengood, Elizabeth	N
514	Lee, Douglas	S
463	Lee, Vanessa W.	L
718	Lee, W. Jay	N
291	LeLouis, Michael	N
507	Lenefsky, Alan	S
304	Levenberg, Carolyn K.	S
715	Lobre, Deborah	N
464	Luna, Dora	L
707	Macaulay, Juliet	N
513	Manion, Nancy	S
268	Martin, Gregory	N
753	Mason, Alan K.	A
714	Matsumoto, Pamala	A
620	Matulich, Wendy	N
457	Maudsley, Clare	A
762	McKay, Klint J.	A
285	McKeever, Casey	N
465	Meighan, Teresa	L
603	Melvin, Margery	A
451	Mendoza, Ronald	L
741	Miller, Christin	A

616	Mitchell, Eugenie	N
461	Mora, Ramon	L
742	Mueller, John	A
764	Murphy, Catherine	A
215*	O'Hare-Hall, Loreen	N
315	Ormasa, Newton	B
468	Palomares, Eli	L
766	Paur, Kelly	R
455	Quintiliani, Jerry	L
743	Ray, Michelle	A
744	Reyes, Richard	A
763	Riley, Mary K.	A
109	Romero, Manuel	H
462	Rothlisberger, Suzanne	L
284	Samsel, Tammy	A
503	SawyerKnoll, Jo Anne	S
745	Schmidt, William	A
751	Shad, Iman	A
454	Shaffer, Steve	N
629	Shelton, Demetrius	N
504	Smaller, Deborah	T
730	Spikener, Arlana	N
700	Stipulated Decisions	
470	Tello, José	L
220*	Torbert, Patty	N
727	Tuleja, Laurine	A
725	Usaha, Nu	L
274	Verseman, Charlene	A
313*	Wilcock, Tom	B
608	Williams, Natalie	A
721	Wright, Laurie	A
746	Young, Serena	A
701	Z Cases - Decisions	

*Retired Annuitant

A – ACA B – BARO D – DHB L – LARO N – NVO S – SDRO T – TQD&SP

1 July.17

STATE HEARINGS DIVISION**INTERNAL USE ONLY****FRONT DESK 653-3836****Manuel Romero, Chief ALJ 657-3550**

Aisha Hamilton	661-3567	Kelley Sharke	651-7941
Angelo Rios	651-5391	Kelly Fisher	651-2814
Anneliese Macnish	651-3556	Kelly Quilacio	661-3564
Antonio Azevedo	ACA Receptionist 651-5588	Keylo Pouncy	653-1901
Ashanti Carter	653-1891	Kimberly Butler (SSM I)	653-1915
Becky Lawrence	651-5381	Laura Melanson	661-3546
Brendon Barnett (SSM I) ACMS	657-1074	Leslie Redfern (SSM II)	661-3578
Carriene Seabron	651-7087	Lindsay Gangler	651-7374
Charles Decuir (PJ)	651-5026	Lisa Hernandez	661-3819
Chita Fe Benito	651-5379	Lonnie Carlson (PJ)	661-3802
Christina Fong	661-3579	Malikka Rogers	651-0914
Christina Malek	651-3487	Marisa Cruz	651-5348
Christopher St. Mary	661-3554	Mark Levingston	651-7921
Cindy Tuttle	653-1858	Marlene Kain (IPV)	651-5375
Cyrus Najarzadeh	661-7921	Melady Looper	661-3548
Damarrus Grant	651-7933	Melissa Fernandez	653-6444
Danielle E. Bulmer	661-3807	Melissa Tostado (SSM I)	651-8272
Danielle Shrosphire	651-0396	Mianca Stewart (Personnel)	651-5392
Danny Davis	651-7923	Michael LeLouis (PJ)	651-1400
Deidre Williams	651-7932	Nancy Giffin	661-3815
Desi Gonzales (SSM I) Specialist	661-3804	Nicko Chaney	661-3550
Dina White	651-5384	Niehsa Harris	661-3805
Doris Bowers (SSM II)	651-0896	Nilesh Sharma	651-3933
Eugene Townsend (Exec. Asst.)	657-2331	Norma Alvarado	661-3817
Felicia Carrillo	654-0994	Norma Urias (Sp.)	661-3552
Francis Lopez (Sp.)	661-3542	Pranesh Chand (SSM I)	661-3580
Gayle Walker	661-3576	Rainbow Wong	661-3807
Gerry Agerbek (PJ)	651-5021	Renee Pryor	651-2813
Ginger Stegeman (SSM I)	661-3803	Rhonda Reed	651-7925
James P. Day	651-7945	Ricki Jacobs	661-3809
Jamie Placencia	661-3573	Robbie Chapman (Rehearings)	651-5368
Jason Cooper	651-7922	Robert Appel (Receptionist)	651-5388
JayVier Lewis	651-7357	Robyn Valencia	651-5377
Jeremey A. McClain	651-5383	Rocio Olguin (Interpreter Sched.)	651-7358
Jessica Jones	661-3562	Rosendo Garcia	651-5359
John Myers	661-3544	Salvador Garcia	651-3451
Joshua Johnson	654-0866	Sangeeta Singh	653-1919
Judy Woolensack	653-1851	Scott Brown (ACMS)	657-1070
Karen Norris	651-5373	Sheema Shahrashoop	661-3566
Karen Pacol	651-5372	Shobna Prasad	661-3571
Karlen Harmison (PJ)	651-1400	Suzanne Ansell	651-7285
Katherine Isvak	651-5387	Taniesha Taylor (File Room)	651-7924
Kathleen Blevins	651-5370	Terri Goss	661-3804
Keli Rutherford	651-2799	Vanessa Berrones	661-3813
Kellee Crill	651-1095		

No.	COUNTY OF INVOLVEMENT LIST
61-50	Medi-Cal Billing
62	Conlan Vs. Shewry Beneficiary Reimbursement
	Medi-Cal Fee for Service - Reimbursement for Medical out of pocket payments
	Contact: Linda Carpenter
	Phone: (916) 374-4051
	Email: Linda.Carpenter2@xerox.com
	Beneficiary Number: 800-541-5555
	IHSS CONLAN - Reimbursement for IHSS share of cost or related services
	Contact: Sean Driscoll
	Phone: (916) 651-5553
	Email: sean.driscoll@dss.ca.gov
	Fax: (916) 653-0905 (notify Sean fax is coming his way)
	Contact: Anissa Hussman **Conv Anissa on all emails to Sean**
	Phone: (916) 653-1937
	Email: anissa.hussman@dss.ca.gov
62/69	DENTAL CONLAN - Reimbursement for Dental out of pocket payments
	Contact: Alani Jackson
	Phone: (916) 464-0371
	Email: Alani.Jackson@dhcs.ca.gov
	Backup Contact: Monica Martinez
	Phone: (916) 464-0381
	Email: Monica.Martinez@dhcs.ca.gov
	Manager: Anastasia Dodson
	Phone: (916) 440-7866
	Email: Anastasia.Dodson@dhcs.ca.gov
	** Please cc Manager
63	Medical Issue for SSI/SSP Discontinuances
	Contact: Xong Xiong
	Phone: (916) 322-8059
	Fax: (916) 440-5272
	Email: Xong.Xiong@dhcs.ca.gov
	Alternate: Lea Latsis (Lea.Latsis@dhcs.ca.gov)
	Phone: (916) 323-2141
67	In-Home Operations Home and Community-Based Service Waivers HCBS IHO Waiver (effective 1/1/2007) Nursing Facility/Acute Hospital Waiver (effective 1/1/2007) Waiver Personal Care Services EPSDT Private Duty Nursing and Pediatric Health Care (PDHC) services (EPSDT services other than those above go to the respective DHS Medical Field Office)
	Contact: Sam Haddad, Sam.Haddad@dhcs.ca.gov (916) 327-8262
	Fax: (916) 552-9150 or (916) 552-9151
68	Department of Mental Health Policy & Quality Assurance Branch
	Contact: Daniel Middaugh
	Phone: (916) 650-6486
No.	COUNTY OF INVOLVEMENT LIST
	Email: Daniel.Middaugh@dhcs.ca.gov
	Fax: (916) 319-8526
69	Dental Scope - Fair Hearings
	Denial of Benefits: DENTAL (800) 322-6384
	Main Contact: Scott Coleman, Scoleman@delta.org (916) 853-7373 xt4419
	Secondary Contact: Laura Dause (l.dause@delta.org) (916) 861-2454
	Backup: Barbara Castelli, bcastelli@delta.org (916) 861-2450
	Fax: (916) 631-1381
	** Please cc Laura Dause for SOP's
70	Vision Scope (Eye Exams & Annliances Only) Denial of Benefits - Vision Care
	Contact: Donny Shiu
	Phone: (916) 445-4884
	Fax: (916) 440-5640
	Email: donny.shiu@dhcs.ca.gov

71	Medical Scope MEO #222
	Denial of Treatment Authorization Requests (TARs)
	Primary Contact: Monita Wong (213) 897-3097 Monita.Wong@dhcs.ca.gov
	Other Contacts: Alma Moscoso NE IV - (213) 897-0617 Alma.Moscoso@dhcs.ca.gov Rowina Castillo NE III - (213) 897-1355 Rowina.Castillo@dhcs.ca.gov (Medical Hearings) Holly Kim NE III - (213) 897-1117 Holly.Kim@dhs.ca.gov (ADHC Hearings) Maria Rivera - (213) 897-7154 Maria.Rivera@dhcs.ca.gov
	Fax: (213) 897-1194
	Main Phone No (213) 897-0745 or (866) 644-6341
	Counties: 19-Los Angeles 56-Ventura
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O) Hospitalizations (incl dental) Home Health Intermediate Care Facility care (not Nursing Facility care) Mental Health (for excluded diagnoses) Office Visits Psvct
72	Drug and Alcohol Programs
	Involuntary Discharge from Alcohol or Drug Treatment
	Contact Lindsay Dearman (916) 324-5439 Lindsay.Dearman@dhcs.ca.gov
	Fax (916) 322-1176 (email contact after sending fax)
	Backup Victoria King-Watson Victoria.King-Watson@dhcs.ca.gov
74	Medical Scope MEO #225
	Denial of Treatment Authorization Requests (TARs)
	Primary Contact: Rosalie Encenzo Rosalie.Encenzo@dhcs.ca.gov (415) 557-0369
	Other Contacts: Stephen Glina - (916) 552-8447 Stephen.Glina@dhcs.ca.gov Pamela Woodworth NE IV - (916) 322-5201 Pam.Woodworth@dhcs.ca.gov
	Fax: (916) 322-4758
	Main Phone No. (916) 464-4430 or (888) 706-5697
	Counties 02-Alb 03-Ama 04-But 05-Cal 06-Col 08-Del N 09-El D 10-Ere 11-Gle 12-Hum 16-Kings 17-Lak 18-Las 20-Mad 22-Mar 23-Men 24-Mer 25-Mod 29-Nev 31-Pla 32-Plu 34-Sac 39-San J 45-Sha 46-Sie 47-Sis 48-Sol 49-Son 50-Sta 51-Sut 52-Teh 53-Tri 54-Tul 55-Tuo 57-Yolo 58-Yuba
No.	COUNTY OF INVOLVEMENT LIST
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O) Hospitalizations (incl dental) Home Health Intermediate Care Facility care (not Nursing Facility care) Mental Health (for excluded diagnoses) Office Visits Psvct
76	Medical Scope MEO #227
	Denial of Treatment Authorization Requests (TARs)
	Primary Contact: Yvonne Hicks NE III - (909) 383-2537 Yvonne.Hicks@dhcs.ca.gov
	Other Contacts: Christina Miura (909) 383-2540 Christina.Miura@dhcs.ca.gov
	Fax: (909) 383-6929
	Main Phone No (909) 383-4192 or (800) 472-2300
	Counties: 14-Inv 26-Mon 30-Ora 33-Riv 36-San B
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O) Hospitalizations (incl dental) Home Health Intermediate Care Facility care (not Nursing Facility care) Mental Health (for excluded diagnoses) Office Visits Psvct
77	Medical Scope MEO #228
	Denial of Treatment Authorization Requests (TARs)
	Primary Contact: Teresita Celestial NE II - (858) 616-6636 Teresita.Celestial@dhcs.ca.gov
	Backup Encarnita Anig Encarnita.Anig@dhcs.ca.gov (858)637-7182
	Additional Contacts Milagros.Dolor@dhcs.ca.gov , Emily.Perez@dhcs.ca.gov , Angela.Oh@dhcs.ca.gov (Please CC ALL)
	Fax: (858) 495-3642
	Main Phone No (858) 495 3600 or (619) 688 6131
	Counties: 13-Imperial 37-San Diego
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O) Hospitalizations (incl dental) Home Health Intermediate Care Facility care (not Nursing Facility care) Mental Health (for excluded diagnoses) Office Visits Psvct
78	Medical Scope MEO #229
	Denial of Treatment Authorization Requests (TARs)
	Primary Contact: Cindy Wong (415) 557-0382 Cynthia.Wong@dhcs.ca.gov
	Backup: Jose Katibak Jose.Katibak@dhcs.ca.gov (415) 557-0156
	Supervisor:
	Fax: (415) 904-9661
	Main Phone No (800) 541-5555
	Counties: 01-Ala 07-Cont 21-Marin 27-Mont 28-Napa 35-San Benito 38-San Fran 40 - SI O 41-San Mateo 42-Santa Bar 43-Santa Clara 44-Santa Cruz
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O) Hospitalizations (incl dental) Home Health Intermediate Care Facility care (not Nursing Facility care) Mental Health (for excluded diagnoses) Office Visits Psvct
83	62/50 - DHCS Managed Care Division no health plan
	Health Plan Services
	Contact: Juanita Williams (Primary)
	Phone: (916) 324-9850
	Email: Juanita.Williams@dhcs.ca.gov

	Central Email	MCQMDStateFairHearings@dhcs.ca.gov
	Manager:	Kathi Dobrinen (916) 322-3964
No.		COUNTY OF INVOLVEMENT LIST
		Kathi.Dobrinen@dhcs.ca.gov
	Fax:	(916) 440-7438
	Public:	1-888-452-8609
	Counties:	All
83	62/51 - Cal Optima	
(cont'd)	Contact:	Priscilla Padilla ppadilla@caloptima.org
	Phone:	(657) 235-6971
	Backups:	Stephanie Lozano Email: slozano@caloptima.org Phone: 657-900-1101 Liz Ramos-Lopez Email: eramos@caloptima.org Phone: 714-796-6177
	Fax:	(714) 954-2228
	Counties:	30 - Orange
	62/52 - Molina Health Care	
	Contact:	Marina Saaitian-Sweeny (562) 499-6191 ext 127552 Marina.Saaitian-sweeny@molinahealthcare.com Judith Johnson ext 127210 judith.johnson@molinahealthcare.com Deborah Nichols (562) 499-6191 ext 127466 - Deborah.Nichols@molinahealthcare.com
	Fax:	(562) 951-8307
	Counties:	33 - Riverside 36 - San Bernardino 37 - San Diego 34 - Sacramento
	62/53 - Partnership Health Plan of California	
	Contact:	Michelle Elliot
	Phone:	(707) 863-4251
	Fax:	(707) 863-4351
	Email:	melliott@partnershiphp.org
	Counties:	28-Napa 48-Solano 49-Sonoma 57-Yolo
	62/54 - Inland Empire Health Plan (IEHP)	
	Contact:	Joanna Poach (909) 296-3722 poach-i@iehp.org
	Backup:	Stacie Wood (951) 374-3225 wood-s@iehp.org
	Fax:	(909) 890-5748
	Counties:	33 - Riverside 36 - San Bernardino
	62/55 - Central Coast Alliance for Health	
	Contact:	Kelly Campbell (209) 381-5329
	Email:	State Fair Hearings Team <sfhteam@ccab-alliance.org>
	Fax:	(209) 381-5306
	Counties:	24 - Merced 27 - Monterey 44 - Santa Cruz
	Backup:	Marcv Moreno (209) 381-5335
	62/56 - CenCal	
	Contacts:	Sonia Nelson email: snelson@cencalhealth.org ph: (805) 562-1050
	Backup:	Rita Washington (805) 562-1645 (rwashington@cencalhealth.org)
	Fax:	(805) 685-5191 or (805) 685-8292
	County:	Contact order: 1. Rita 2. Pat 3. Stephanie 40 - San Luis Obispo 42-Santa Barbara
	62/57 - California Health and Wellness	
	Contact:	Karin Bartlev kbartlev@cahealthwellness.com
	Phone:	(916) 246-3680
	Fax:	(844) 897-5951
	Backup:	Linda Rosal Irosal@cahealthwellness.com (916) 246-3721
	Counties:	02 - Alpine 03 - Amador 04 - Butte 05 - Calaveras 06 - Colusa 09 - El Dorado 11 - Glenn 22 - Marinosa 26 - Mono 29 - Nevada 31 - Placer 32 - Plumas 46 - Sierra 51 - Sutter 52 -
	62/58 - I A Care	
	Contact:	Rosceli Escobar REscobar@iacare.org (EMAIL ALL MEMBERS)
	Phone:	(213) 694-1250 ext 4672
	Fax:	(213) 438-5754
	Backup:	I A Care Inbox A&G_SeniorSpecialist@iacare.org
	Email all 5 for missing SOP	Mara Tang MTang@iacare.org Joshua Gaffud JGaffud@iacare.org Zaven Yesavan ZYesavan@iacare.org
No.		COUNTY OF INVOLVEMENT LIST
	County:	19 - Los Angeles
	62/59 - Kaiser Permanente	
	Contact:	Jessica Friedlander jessica.e.friedlander@kp.org
	Phone:	510-625-2883
	Fax:	
84	Medical Drug Unit - South	
	Denial of Pharmacy Treatment Authorization Requests (TARs)	
	Primary Contact:	Jenny Fen Or (213) 897-4764 JennyFen.Or@dhcs.ca.gov (EMAIL A
	email all 4 for missing son	Chris Huang (213) 897-1243 Chris.Huang@dhcs.ca.gov Jennifer Mckay (213) 897-0023 Jennifer.Mckay@dhcs.ca.gov Justin Luhrs 213.897.1242 Justin.Luhrs@dhcs.ca.gov

	Fax:	(213) 897-8044
	Main Phone No	(866) 385-3124
		Drugs, Nutritional Products and IV infusion and enteral feeding equipments and related suppli
		13-Imperial 14-Inyo 19-LA 26-Mono 30-Orange 33-Riverside 36-San Bernardino 37-San Diego 42-SB 56-Ventura
85		
	Medical Drug Unit - North	
	Denial of Pharmacy Treatment Authorization Requests (TARs)	
	Primary Contact:	John Wong (209) 941-6585 John.Wong@dhcs.ca.gov
		Diane Tran (209) 941-6593 Diane.Tran@dhcs.ca.gov
		Michiko Yamada Ove (209) 942-6138 Michiko.YamadaOve@dhcs.ca.gov
		Kathv Echeverria (209) 942-6037 Kathv.Echeverria@dhcs.ca.gov
		Maria Mariano (209) 942-6032 Maria.Mariano@dhcs.ca.gov
	Fax:	(209) 932-2331
	Main Phone No	(209) 942-6030 or (800) 572-9315
		Drugs, Nutritional Products and IV infusion and enteral feeding equipments and related suppli
		01-Alameda 02-Alameda 03-Amarillo 04-Butte 05-Cala 06-Colusa 07-CC 08-Del Norte 09-El Dorado 10-Ere
		11-Glenn 12-Humboldt 15-Kern 16-Kings 17-Lake 18-Las 20-Madera 21-Marin 22-Mariposa 23-Mendocino
		24-Merced 25-Modoc 27-Monterey 28-Napa 29-Nevada 31-Placer 32-Plumas 34-Sacramento 35-San Bernardino 38-SF
		39-San Joaquin 40-SLO 41-San Mateo 43-Santa Clara 44-Santa Cruz 45-Shasta 46-Sierra 47-Siskiyou
		48-Solano 49-Sono 50-Stanislaus 51-Sutter 52-Tehama 53-Trinity 54-Tulare 55-Tuolumne 57-Yolo 58-Yuba
86		
	Disability Determination Services Division - North	
No.	COUNTY OF INVOLVEMENT LIST	
	DED Unit Onlines Appeal	
	Contact:	Jenny Gemmel
	Phone:	(510) 622-3785
	Email:	Jennifer.gemmel@dss.ca.gov
	Fax:	(800) 869-0203
	Counties:	All except: 13-Imperial 19-Los Angeles
		30-Orange 37-San Diego
87		
	Disability Determination Services Division - South	
	DED Unit Onlines Appeal	
	Contact:	Linda Hirai
	Phone:	(213) 480-6300
	Email:	Linda.Hirai@dss.ca.gov
	Contact:	Annie Trivedi (Bureau Chief)
	Phone:	(213) 480-6410
	Email:	Annie.Trivedi@dss.ca.gov
	Fax:	(800) 900-3669
	Counties:	13-Imperial 19-Los Angeles 30-Orange 37-San Diego
88		
	EPSDT	
	Private Duty Nursing and Pediatric Health Care (PDPHC) services & (MCM)	
	Contact/Primary:	Divina Coronel (213) 620-2670
		Divina.Coronel@dhcs.ca.gov
	Fax:	(213) 897-1356
	Supervisor	Norminda Hadan (213) 897-1126
		Norminda.Hadan@dhcs.ca.gov
	Office Number	(213) 620-2115 or (213) 897-3574
	Toll Free Number	1-855-347-9227
90		
	CDHS Office of Aids	
	Contact:	Mary Johnson
	Phone :	(916) 319-9183
	FAX:	(916) 449-5277
	Email:	mary.johnson@cdph.ca.gov
	Backup:	Drew Young (916) 449-5881 drew.young@cdph.ca.gov
91		
	BCCTP/Medi-Cal Eligibility (Breast and Cervical Cancer Treatment Program)	
	Contact:	Manuel Chavez
	Phone:	(916) 322-3410
	Fax:	(916) 440-5693
	Email:	Manuel.Chavez@dhcs.ca.gov
	Additional Contacts	
93		
	Multipurpose Senior Services Program	
	Contact:	Gavnail Bvrd
	Phone:	(916) 419-7552
	Fax:	(916) 928-2508 or alt fax (916) 928-2506
	Email:	Bvrd_Gavnail@Aging.ca.gov
	Counties:	MSSP serves all counties except for 06-Colusa 29-Nevada
		32-Plumas 40-San Luis Obispo 46-Sierra 51-Sutter

94	Los Angeles Department of Children and Family Services		
	Contact:	Walter Kiang	
	Phone:	(626) 569-6803	
No.	COUNTY OF INVOLVEMENT LIST		
	Fax:	(213) 897-8393 Attn: Josie Voong	
	Email:	Kiangw@dcss.co.la.ca.us	
96	Office of Services to the Blind		
	Assistance Dog Special Allowance (ADSA) GUIDE DOGS ONLY		
	Contact:	Becky Tolbert	
	Phone:	(916) 651-1053	
	Fax:	(916) 653-4001	
	Email:	Becky.Tolbert@dss.ca.gov	
97	Medi-Cal Overpayments		
	Contact:	Irma Diaz-Martin	
	Phone:	(619) 688-0169	
	Fax:	(619) 688-0250	
	Email:	Irma.Diaz-Martin@dhcs.ca.gov	
MAILING ADDRESS		Priority Code	
No Address Provided (Upload all docs to SFT)			
			60
MEDICAL BENEFICIARY SVCS PO BOX 138008 SACRAMENTO CA95813			
Enter above address on AR2 field			
Sean Driscoll APD - Conlan II Unit 744 P Street MS 9-9-04 Sacramento CA 95814			60
Enter above address on AR2 field			
DENTAL BENEFICIARY SVCS PO BOX 526026 SACRAMENTO CA95852			55
Enter above address on AR2 field			
PROVIDER CLAIMS NEED BENEFICIARY'S CONTACT INFO FROM DENTI-CAL FOR OPTION TO PARTICIPATE PLEASE REQUEST			
SSI / SSP / RFP / MST Policy Unit B P O Box 997417 MS 4607 Sacramento CA95899			55
RAMOS VS MYERS			
Long-Term Care Div P O Box 997437 MS 4502 Sacramento CA95899			60
COMAU (Community Options Monitoring & Assessment Unit) (COMAU is not part of IHO but is part of DHS/MCOP) Nancy Villa nvilla1@dhs.ca.gov (916) 552-9326			
out-patient services only no managed care precedent			
Daniel Middaugh Policy & Quality Assurance 1500 Capitol Ave MS 2702 Sacramento CA95814			55
MAILING ADDRESS		Priority Code	
County Mental Health writes up SOP			

Denti-Cal responds to Denial of Dental Exemptions		
		55
Donny Shiu, O.D. Medi-Cal Vision Care Program Consultant California Department of Health Services P.O. Box 997413 MS 4604 Sacramento CA95899		55
Los Angeles MEO Fair Hearings Coordinator P.O. Box 60172 Los Angeles CA90060		55
Other Services: ADHC Cochlear Implants (South) Detoxification (South) Enzyme Replacement Therapy Medical Synaxis TARs *(South) Counties: 13-Imn 14-Inyo 19-IA 26-Mono 30-Ora 33-Riv 36-San B 37-San Diego 42-SB 56-Vent		
		55
Sacramento MEO Fair Hearings Coordinator 455 Golden Gate Ave #7321 San Francisco CA 94102		55
Other Services: Anti-Decubitus Care (overlays for bed); Hearing Aids; Orthotics and Prosthetics (including support hose); Oxygen and Respiratory Equipment (incl. CPAP Pulmo-Aid Nebulizers)		
MAILING ADDRESS	Priority Code	
San Bernardino MEO Fair Hearings Coordinator 464 W. 4th St. Ste. 530 San Bernardino CA92402		
Other Services: Sub-acute Incontinence Supplies Medical Supplies Nursing Facilities (NF A or B or Long Term Care) Home Health (effective 5/1/11)		55
San Diego MEO Fair Hearing Coordinator P.O. Box 85344 San Diego CA92186		
		55
Other Services: Non-Emergency Transportation (All Counties)		

San Francisco MEO Fair Hearing Coordinator 455 Golden Gate Ave. #7321 San Francisco, CA 94102		
Other Services: Heroin Detoxification & cochlear implants (North - same counties as Northern Pharmacy Section - see County Involv. #85 for counties): Durable Medical Equipment (except respiratory DME & anti-decubitus DME): Occupational Therapy: Physical Therapy: Speech Therapy: Podiatry: Out-of-State Organ Transplant (except kidney-treated as core service):	55	
MCQMD Attn: Hearings Coordinator P.O. Box 997413 - MS 44-12 Sacramento CA 95899	55	
Managed Care takes precedent over MEO and Pharmacy - EXCEPT Drug and Alcohol, Mental Health, Dental and In-Home Ons		
MCQMD stands for Managed Care Quality and Monitoring Division		
MAILING ADDRESS	Priority Code	
Cal-Optima 1120 W. I aVeta Ave 2nd Fl Orange CA 92868	55	
uses Managed Care address on AR2 field, no health plan information		
uses Managed Care address on AR2 field, no health plan information		
Supervisor: John Robertson ext 126160 John.Robertson@molinahealthcare.com	55	
Partnership Health Plan Attn: Jessica Hernandez 360 Campus Lane #100 Fairfield, CA 94534-4036		
uses Managed Care address on AR2 field, no health plan information	55	
uses Managed Care address on AR2 field, no health plan information		
Central Coast Alliance for Health 11600 Green Hills Road Scotts Valley, CA 95066	55	
uses Managed Care address on AR2 field, no health plan information		
CenCal Attn: Rita Washington 4050 Calle Real Santa Barbara, CA 93110	55	
uses Managed Care address on AR2 field, no health plan information		
California Health and Wellness 1740 Creekside Oaks Road Ste 200 Sacramento, CA 95833	55	
uses Managed Care address on AR2 field, no health plan information		
LA Care 1055 West 7th Street 5th Floor Los Angeles, CA 90017	55	
uses Managed Care address on AR2 field, no health plan information		

MAILING ADDRESS	Priority Code	
Kaiser Permanente Antelope Valley Office 1050-A Commerce Center Drive Lancaster, CA 93534	55	
uses Managed Care address on AR2 field no health plan information		
Southern Pharmacy Section Fair Hearing Coordinator 311 S. Spring St. 5th Floor Los Angeles CA90013	55	
Northern Pharmacy Section Fair Hearing Coordinator 400 E. Main St. Ste. 700 Stockton CA95202		
PC II (Supv): Michiko Yamada-Ove (209) 942-6138 Michiko.YamadaOve@dhcs.ca.gov Minh-Hai Tran (209) 942-6039 Minh-Hai.Tran@dhcs.ca.gov	55	
DDSD State Program - North MAILING ADDRESS P.O. Box 23645 Oakland, CA 94623	Priority Code 55	
(No AR2 Letter)		
DDSD State Program - South P.O. Box 30541 Los Angeles, CA 90030	55	
(No AR2 Letter)		
Attn: Divina Coronel DHCS Systems of Care Div 311 S. Spring Street #600 Los Angeles, CA 90013	60	
MediCal Waiver Program MCWP Office of AIDS PO Box 997426 MS 7700	55	

Sacramento, CA 95899-7426	
BCCTP/Medi-Cal Eligibility	
P.O. Box 997417 MS 4611	
Sacramento CA95899	55
Department of Aging	
MSSP Hearings Coordinator	
1300 National Dr Ste 200	
Sacramento, CA 95834	55
LADCFS	
HEARINGS	
9320 Tellstar Ave. #216	
El Monte CA 91731	55
MAILING ADDRESS	Priority Code
DSS Office of Special Services	
ADSA	
744 P street. MS 8-16-94	55
Sacramento, CA95814	
Irma Diaz-Martin	
Audits and Investigation	
7575 Metropolitan Dr ste. 330	55
San Diego CA92108	

care.com

14 - Imperial 14 - Inyo
Tehama 55 - Tuolumne 58 - Yuba

11 MEMBERS)

es for counties:

es for counties:

h.ca.gov

State Hearings Division Glossary

COUNTY CODES

01-58	All California counties
59	PIAR (out of state) only
60	Rehearing on the Record
61-50	Medi-Cal Billing
62	Scope of Benefit (DHCS) Cases

Region 00 – Beneficiary Reimbursement (Conlan)
Region 02 - Billing Issues
Region 05 – Low Income Health Plan (LIHP) – telephone

Region 30 to 40 Discontinued as of March 2013

~~Region 30 – CBAS Orange Co in-person~~
~~Region 31 – CBAS Fresno Co in-person~~
~~Region 32 – CBAS Kern Co in-person~~
~~Region 33 – CBAS LA MediCal Office in-person~~
~~Region 34 – CBAS Contra Costa Co in-person~~
~~Region 35 – CBAS SHD Oakland in-person~~
~~Region 36 – CBAS Ventura Co (Library) in-person~~
~~Region 37 – CBAS SD MediCal Office in-person~~
~~Region 38 – CBAS SF MediCal Office in-person~~
~~Region 39 – CBAS Yolo Co in-person~~
~~Region 40 – CBAS In-person~~

Region 41 – CBAS telephone

Region 42 to 49 Discontinued as of March 2013

~~Region 42 – CBAS San Mateo Co in-person~~
~~Region 43 – CBAS Santa Clara Co in-person~~
~~Region 44 – CBAS Santa Cruz Co in-person~~
~~Region 45 – CBAS SHD Los Angeles in-person~~
~~Region 46 – CBAS Sacramento Co in-person~~
~~Region 47 – CBAS Unassigned~~
~~Region 48 – CBAS San Diego Co in-person~~
~~Region 49 – CBAS San Diego Co (Library) in-person~~

Region 50 – Scope of Benefits (General – Telephone)
Region 51 – Cal-Optima Scope (Orange Co)
Region 52 – Molina Health Plan (San Diego, San Bern, & Riverside)
Region 53 – Partnership Health Plan (Solano, Napa, Sonoma, & Yolo)
Region 54 – Inland Empire Health Plan (San Bernardino, Riverside)
Region 55 – Central Coast Alliance
Region 56 – CenCal
Region 57 – California Health and Wellness
Region 58 – LA Care
Region 59 – Kaiser
Region 60 – Care 1st

State Hearings Division Glossary

Region 62-62 – Northern Region (Extra Time)
Region 62-63 – LA Region (Extra Time)
Region 62-64 – SD Region (Extra Time)
Region 62-65 – ACA Region (Extra Time)
Region 70 – DO NOT CHANGE (UAT Test Cases)

89 Cases in Dismissal Process

Region 08 – CalWORKs 8% Reduction & Earned Income Disregard
Region 10 – IHSS 3.6% Reduction
Region 20 - Medicare Part B & D
Region 21 - Medicare Part D County issue
Region 22 - Grant Reductions Caused by Change in Law (Misc)
Region 25 – Improper Claimant (Disability ONLY)
Region 26 – Improper Claimant (Regular Hearings NOT DHB)
Region 27 – Improper Claimant (Scope ONLY)
Region 30 – Decision Pursuant to Court Order (DPCO) only
Region 40 – CBAS dismissals
Region 50 – Hearing Rights Letter (No Medi-Cal Action)
Region 51 - County General Jurisdiction
Region 52 - CMS Dismissals

92 Admin Disqualification Hearing (ADH) / Intentional Program Violations (IPV)

REGION CODES

00 Primary Hearing Site
01 Secondary Hearing Site for counties with two hearing sites
~~01-02 San Bernardino Co (One hrg location, region # corresponds to day of the week)~~
19-01-06 Los Angeles County in person hearing
19-07 Pomona video
19-08 Lancaster video
05 LIHP in-person (Low Income Health Program)
08 2nd Location In-Person Scope of Benefit cases, ie San Diego (09 = Primary)
09 In-Person Scope of Benefits cases (DHCS) for all counties
10-14 Home hearings – special hearing sites
~~15 Expedited Hearings (Sacramento)~~
~~16 LA Homeless program~~
~~17 PACE In-Home Operations cases for DHCS (in-person, extra time)~~
20 Telephone *Harris* hearings (default region)
21 In-person *Harris* hearings
22 Resource Family Approval
~~24 San Diego Medical Residency cases (previously Infant formula)~~
~~25 Los Angeles & Sacramento Overpayment / Overissuance cases~~
26 Foster Care/IV-E
27 IV-E Phone hearings
~~40/41 CW 48-mon Time Limit, Incremental Grant Reduction (**IGR**), & all other SB72 issue cases (Primary & Secondary in-person hearing sites)~~

State Hearings Division Glossary

42	CW 48-mon Time Limit, IGR & all other SB72 issue cases – Telephone Hrngs
46	Out-of-State Telephone hearings
50/54	Telephone Hearings (Primary and Secondary hearing sites)
51	Los Angeles Only - LA DCFS telephone hearings (Co 19, Reg 51)
51	Sacramento, Riverside and San Joaquin Only – IHSS telephone hearings (Co 34, Reg 51, Co 33, Reg 51, Co 39, Reg 51))
55	LIHP telephone (Low Income Health Program)
56	LA County Dept of Children and Family Services (LA DCFS)
57	LA County Only (LA DCFS – Alliance for Children’s Rights A/R only)
78/79	CAPI (Cash Assistance Program for Immigrants) (Primary/Secondary)
80/81	Requiring additional hearing time (Primary/Secondary)
83	IHSS Cases (Primary hearing site): Fresno, Los Angeles, Orange, Riverside, Sacramento, San Bernardino, San Diego and San Joaquin
84	IHSS Cases (Secondary hearing site) – San Diego (Location 01)
84	Not used any more
85/86	Remote Phone Hearings (Claimant reports to county; ALJ appears by phone)
90-94	Regular Disability Hearings
95	Disability Hearings – Los Angeles Project Cases
96	Regular Disability Hearings
97-99	Z-Cases Only (Disability Hearings)

State Hearings Division Glossary

AID CODE

<u>Code:</u>	<u>Definition:</u>
01	CW – CaWORKs/AFDC (used for Yoakim; Foster Care; Adoptions Assistance)
02	SSP – State Supplemental Program
03	CS – Child Support (no longer in use)
04	HR – Health Recovery
05	MN – Medically Needy
06	FS – Food Stamps
07	CH – Cubans/Haitians
08	Other (Not in use)
09	AA – Adult Aid
10	SS – Social Services, IHSS
11	RCA – Refugee Cash Assistance
12	FSFR – Food Stamp Fraud (ADHs)

PRIORITY CODES

05	Decision Adopted by ALJ, Granted – Closed by Compliance
06	Decision Adopted by ALJ – Granted in Part
07	Decision Adopted by ALJ – Granted
09	Decision Adopted by ALJ – Dismissed
10	Decision Adopted by ALJ – Denied
11	Decision Adopted – Non Appearance Dismissal
12	Decision to Director (not yet adopted)
18	Decision Submitted by Administrative Law Judge (not yet adopted)
20	Heard, but no decision written yet
25	Administratively Dismissed (Supervisory Screen action)
26	Verbal Conditional Withdrawal
30	Signed Withdrawal
31	Verbal Withdrawal
40	Signed Conditional Withdrawal
50	Scheduled for a hearing date
54	Uncalendared, on temporary 45 day hold (from input date)
55	Uncalendared case on Hold (Dental/DMH auto. change to 60 after 10 days)
60/90	Uncalendared, awaiting scheduling (60=lowest / 90=highest priority)
70	Uncalendared Rehearing (pending scheduling)
75	Uncalendared - Re-entry Status, when calendar is deleted
90	Special Case Status (FS Only)

State Hearings Division Glossary

COUNTY OF INVOLVEMENT LIST

- 59 VACANT
- 60 VACANT
- 61 Healthy Families (used to track transitional cases – see ALJ Halko)
- 62 Conlan
- 63 *Ramos vs. Myers*
- 64 CBAS In-person Only (used in conjunction with Region 09)
- 65 Department of Health Care Services – Medical Overpayments
- 66 VACANT (formerly Health Plan of San Mateo)
- 67 In-Home Operations DHCS
- 68 Department of Mental Health
- 69 Dental Scope (Denti-Cal)
- 70 VACANT (formerly Vision Scope)
- 71 Medical Scope – Los Angeles Field Office (222)
- 72 Drug and Alcohol Programs
- 73 VACANT (formerly Cal Optima)
- 74 Medical Scope – Sacramento Field Office (225)
- 75 Beneficiary Case Management Project
- 76 Medical Scope – San Bernardino Field Office (227)
- 77 Medical Scope – San Diego Field Office (228)
- 78 Medical Scope – San Francisco Field Office (229)
- 79 VACANT (formerly Central Coast Alliance for Health)
- 80 VACANT (formerly Solano Partnership Health Plan)
- 81 VACANT (formerly Santa Barbara Regional Health Authority)
- 82 VACANT (formerly Medical Scope – Fresno)
- 83 DHCS Managed Care
- 84 Medical Drug Unit – South
- 85 Medical Drug Unit – North
- 86 Disability & Adult Program Division – North
- 87 Disability & Adult Program Division – South
- 88 VACANT
- 89 VACANT
- 90 Office of AIDS (aka AIDS Waiver)
- 91 BCCTP Medical Eligibility (Breast and Cervical Cancer Treatment Program)
- 92 VACANT
- 93 Multipurpose Senior Services Program (Dept. of Aging)
- 94 Los Angeles Dept. of Family Services
- 95 VACANT
- 96 Office of Services to the Blind
- 97 VACANT (formerly *Tyler* lawsuit)
- 98 VACANT
- 99 VACANT

State Hearings Division Glossary

ACTION CODES

01	Direct case add (new case)
02	Special add menu
05	Direct authorized representative change
06	Direct postponement
07	Direct, add, delete, change
08	Direct case reopen
09	Direct add, change, delete/with inquiry
10	Direct label set request
11	Reprint of Old NAD Decision
15	Direct inquiry printout
21	Left open – not in use
22	Direct further hearing – not in use
25	Conditional withdrawal
26	Verbal Conditional withdrawal
30	Withdrawal
31	Verbal withdrawal
40	Direct Return Calendar Information
50	Decision and adoption
54	Compliance
56	Compliance closure
59	Direct case delete

DNA (Do Not Acknowledge)

<u>Code:</u>	<u>Description:</u>
0	No suppression
1	Suppress Claimant Acknowledge Letter Print Appeals List Print Labels
2	Suppress Acknowledgement or Notification Letter Print Appeals List Print Labels
3	Suppress Acknowledgement or Notification Letter Suppress Appeals List Print Labels
4	Suppress ALL

State Hearings Division Glossary
SUPERVISOR SCREEN STATUS CODES

Status

<u>Code:</u>	<u>Definition:</u>
01	Case is uncalendared (not scheduled)
02	Case is scheduled
03	Case is heard
04	Case is closed (prehearing)
05	Case decision has been submitted
06	Case decision has gone to hearing
07	Case decision has been adopted
08	Case is in full compliance
09	Case is closed (post hearing)
10	Case is to be archived
11	Administrative close

LOS ANGELES WORKER CODES FOR CDHS CASES

<u>Worker:</u>	<u>Definition</u>
995	Ramos vs. Myers
997	Dental Scope
998	Managed Care and all other DHS scope cases