



TO: AGENCY SECRETARIES
DEPARTMENT HEADS
BOARDS AND COMMISSIONS

The *Supplemental Report of the 2019-20 Budget Act* contains statements of legislative intent that were adopted during deliberations on the 2019-20 budget package.

Please distribute your responses to the supplemental report, and any other report or document you are required to submit, to the Joint Legislative Budget Committee (JLBC), as follows:

One Hard Copy of the Report and Transmittal Letter to:

- Hon. Holly J. Mitchell, Chair
Joint Legislative Budget Committee
1020 N Street, Room 553
Sacramento, CA 95814
Attention: Ms. Jennifer Troia.
- Ms. Erika Contreras, Secretary of the Senate
State Capitol, Room 3044
Sacramento, CA 95814.

An Electronic Copy of the Report and Transmittal Letter to *Each* of the Following:

- Joint Legislative Budget Committee: Jennifer.Troia@sen.ca.gov
for distribution to the JLBC Members.
- Legislative Analyst's Office: Tina.McGee@lao.ca.gov
925 L Street, Suite 1000, Sacramento, CA 95814.
- Office of the Chief Clerk of the Assembly:
Amy.Leach@asm.ca.gov, and Dotson.Wilson@asm.ca.gov
Mr. E. Dotson Wilson, Chief Clerk of the Assembly
Room 3196, State Capitol, Sacramento, CA 95814.
- Legislative Counsel Bureau: agency.reports@lc.ca.gov
Office of Legislative Counsel
Indexing Division
925 L Street, Suite 1105, Sacramento, CA 95814-3703

In the report, as well as in your transmittal letter to Senator Mitchell, please *cite the 11-digit budget item number(s) and the budget year or other statutory reference* to which the response relates.

If you have any questions, you may contact the Legislative Analyst's Office at (916) 445-4656.

Supplemental Report of the 2019-20 Budget Act

Containing Statements of Intent
And Requests for Studies
Adopted by the Legislature



Compiled by the
LEGISLATIVE ANALYST'S OFFICE
August 2019

Item 5180-001-0001—Department of Social Services

1. **Expansion of CalFresh Eligibility to Supplemental Security Income/State Supplementary Payment (SSI/SSP) Recipients.** The Department of Social Services (DSS), in collaboration with the County Welfare Directors Association of California, shall provide in-person updates to the Legislature on progress towards expanding CalFresh eligibility to SSI/SSP recipients as a result of reversing the SSI cash-out policy. The updates shall include a discussion of qualitative information and, if collected and available, any quantitative data which may be provided on a quarterly basis and in the aggregate statewide. Additionally, specific components of the updates shall begin when enough data to conduct the analysis becomes available and the analysis of the data is complete, and cease when notification of completion of a specific activity occurs and/or when it is agreed by all parties that a component is no longer necessary for other reasons. If feasible, the update shall include any quantitative data that is collected by the state and/or counties, including issuance data that may be available through the Electronic Benefit Transfer system. Any quantitative data may be provided on a quarterly basis and in the following ways: in the aggregate statewide and by county, demographic group, or other disaggregation, as readily available. The updates shall be monthly from July 2019 through January 2020. At the end of this period, the frequency of the updates moving forward shall be decided between the Administration and Legislature together.

Commencing July 2019, the updates shall include but not be limited to:

- (a) **Update on CalFresh Households with SSI/SSP Members.** An update on CalFresh households that include at least one member who is an SSI/SSP recipient. To the extent possible, reporting under this paragraph shall also include an update on newly enrolled CalFresh households in which either at least one or all members are SSI/SSP recipients and began to receive CalFresh benefits after the reversal of the SSI cash-out policy. The following data shall be included, as available and applicable, for new households that include both SSI and non-SSI recipients; continuing households that include both SSI and non-SSI recipients; and new households that include only SSI recipients: (1) number of approved and denied CalFresh applications from households, (2) primary reasons for denial, (3) method of application submission, (4) average number of days to determine eligibility for households that include at least one member who is an SSI/SSP recipient from the date the application was submitted, (5) average amount of monthly food benefits for households that include at least one member who is an SSI/SSP recipient, (6) the number of households that include at least one member who is an SSI/SSP recipient approved for only the minimum benefit, (7) the number of households that include at least one member who is an SSI/SSP recipient approved for the homeless shelter deduction, and (8) the number of households that include at least one member who is an SSI/SSP recipient approved who claimed a medical deduction.
- (b) **Update on Supplemental Nutrition Benefit (SNB) and Transitional Nutrition Benefit (TNB) Programs.** An update on the implementation of the SNB and TNB programs, including, but not limited to: (1) number of SNB and TNB cases,

(2) number of discontinued SNB and TNB cases, (3) primary reasons for discontinuances, and (4) whether the benefit amounts by household size appear to mitigate the impact of expanding CalFresh eligibility to SSI/SSP recipients.

- (c) **Update on Outreach and Stakeholder Partnerships.** The update shall include, but not be limited to: (1) a summary of how funds for outreach were allocated and spent and (2) any information on the experiences and performance of partners, including application assisters.
 - (d) **Implementation Challenges.** A discussion of any administrative or programmatic challenges faced by DSS, counties, or local organizations and partners associated with expanding CalFresh eligibility to SSI populations including, but not limited to, any challenges with (1) enrollment of newly eligible SSI/SSP households, (2) modifications of CalFresh benefits for existing CalFresh households with at least one SSI/SSP recipient, (3) implementation of the SNB and TNB programs, (4) language access, (5) *Americans with Disabilities Act* accommodations, (6) automation, and (7) customer service. Additionally, the discussion shall include information on solutions and contingency plans deployed or in the process of being deployed by DSS, counties, and/or local organizations and partners to address implementation challenges.
 - (e) **Tracking County Costs.** An update on county administrative costs associated with newly eligible SSI/SSP recipients applying for and receiving CalFresh benefits and the new SNB and TNB programs.
2. **Release of the RAND Year Three Evaluation of the Effects of SB 1041.** On or before January 10, 2020, the administration shall make publicly available the final version of the RAND Corporation’s Year Three Evaluation of Chapter 47, Statutes of 2012 (SB 1041) and convene a briefing for legislative staff on the evaluation’s findings. This briefing shall include the principal researchers of the RAND Corporation who authored the three-part evaluation. In addition, the administration shall convene a meeting with the researchers in the summer of 2019 to preview high-level observations and findings with legislative staff.
 3. **Cost Estimate of Restoring the CalWORKs 60-Month Time Limit.** On or before October 1, 2019, the California Health and Human Services Agency, the Department of Social Services, and the Department of Finance shall submit to the Legislature a cost estimate of restoring the California Work Opportunities and Responsibility to Kids (CalWORKs) 60-month eligibility time limit. The submission shall include information on assumptions used to develop the cost estimate, including, but not limited to, cost per case, caseload, and economic conditions. As part of developing the cost estimate, the administration shall consult the Statewide Automated Welfare System consortia to determine any cost and time line considerations for necessary automation changes.
 4. **Assessment of the Effects of Restoring the CalWORKs 60-Month Time Limit.** Subsequent to the sharing of the estimate developed pursuant to the above, the Legislative Analyst’s Office shall assess the administration’s cost estimate and report its findings to the Legislature on or before January 10, 2020. The administration is asked to

share additional data and information with the Legislative Analyst’s Office, as needed, in order for it to conduct the assessment. The assessment shall also include an analysis of the potential policy implications or interactions related to restoring the 60 months, including, but not limited to, the following:

- (a) Considering the relationship between time limit extensions and the client and program goals of the CalWORKs Outcomes and Accountability Review (CalOAR).
- (b) Outlining what options might exist for phasing in restoration of the 60-month time limit over time.
- (c) Discussing illustrative examples of how the policy change for time limit extensions could potentially result in a reduction in deep childhood poverty for CalWORKs families.

5. State Hub Roadmap. Beginning March 1, 2020 and semiannually thereafter until January 10, 2029, the California Health and Human Services Agency, the Department of Health Care Services, and the California Department of Social Services (CDSS) shall jointly update the Legislature on how the planning, design, development, and implementation activities of active current health and human services (HHS) information technology (IT) projects are meeting the technical and nontechnical recommendations of Social Interest Solution’s The State Hub Roadmap: CDSS CalFresh and CalWORKs Streamlining Verifications (the “State Hub Roadmap”), published in November 2018. The Office of Systems Integration will provide support as needed. The joint update shall include, at a minimum, the following projects:

- Statewide Automated Welfare System (SAWS) and the prospective California SAWS, as it is designed and developed.
- State Verification Hub.

The joint update shall include other related HHS IT projects should their planning, design, development, and implementation activities align with the recommendations of the State Hub Roadmap. The joint update shall also indicate whether the state, in its HHS IT project activities, intends to deviate from the State Hub Roadmap recommendations, and if so, for what reason(s).

The joint update shall also address how HHS IT project activities are addressing the key objectives identified in the report, including:

For clients:

- Clarity about verification requirements and how to comply with them.
- Transparency regarding the status of their verifications and the basis for verification results.
- Reduced need for paper documentation, including repetitive requests for documents that have already been provided and remain valid.
- Multiple means of easily submitting verification documents when they are needed, including online submission, submission via mobile devices, and self-service scanning options in county offices and community locations.

For program staff:

- Clarity about verification requirements and how to exercise their discretion in satisfying them quickly, accurately, and efficiently given the client's circumstance.
- Access to only the electronic information that is relevant to a client's eligibility.
- Sufficient transparency regarding verification results from electronic data matches to help resolve potential verification discrepancies.
- Efficient access to and processing of documents provided by clients.

- 6. *Implementation of the CalWORKs Home Visiting Program.*** No later than December 31, 2019, the CDSS shall provide an update to the Legislature and stakeholders that shall include, but not be limited to, the following:
- (a) Strategies and technical support the department provided to counties during the application process. For those counties that did not opt into the program, any barriers identified that prevented a county or counties from participating in the program.
 - (b) Demographics of participants and children in the program, including by race, ethnicity, national origin, primary and secondary language, and county, to the extent reasonably available.
 - (c) Utilization and purpose of use of material goods funds through the Home Visiting Program, as available and reported on a county survey conducted by the department.